Aloha Guest Manager & Text Messaging Reaches End of Life in 2020

Here's how to prepare.

As NCR's Aloha Guest Manager & Text Messaging product nears its end-of-life status in 2020, we want to make sure you understand your options and provide you high-level information on solutions you can use in its place. First, please note the following important dates:

End of Sale is August 1, 2019 – this is the last day you can order these products

- Existing customers can continue to add sites up to this date

End of Life is August 31, 2020:

- NCR will no longer support these solutions beyond this date
- Software Maintenance and Support Services cannot be renewed beyond this date

Recommended NCR Reservation & Guest Management Partners

We recommend our customers migrate to solutions powered by NCR partners, whose existing APIs are integrated with the Aloha POS. Please check below to make sure the solution you choose has the functionality to meet your needs.

	OpenTable	**SEVENROOMs**	**RESY**	**Wisely**
Table Management Software	Yes	Yes (requires MyCheck to integrate with Aloha POS)	Yes	Yes
Reservations	Marketplace (website)	API	Marketplace (website)	Marketplace (website)
Waitlist	API	API	API	API
Text Messaging	Yes	Yes	Yes	Yes
iPad	Yes	Yes	Yes	Yes
Capture customer preferences and/or special dates	Yes	Yes	Yes	Yes
Analytical reporting	Yes	Yes	Yes	Yes
Wait-time algorithm	Yes	No	No	Yes
Physical pager integration	Yes	No	No	Yes
Migration Contact	Click To Contact	Adela Mou Adela.Mou@sevenrooms.com	Stephanie Cohen Stephanie@resy.com	Andrea Jacobs aj@getwisely.com

Start preparing for your migration now. To learn more, please contact the NCR Partners above or call **1-800-CALL-NCR** for additional details.